



Via ECFS

February 25, 2010

Marlene H. Dortch  
Office of the Secretary  
Federal Communication Commission  
445 12<sup>th</sup> Street SW  
Suite TW-A325  
Washington, DC 20554

Re: **EB DOCKET NO. 06-36**

Dear Ms. Dortch:

Silver Star Telecom, LLC hereby files a copy of its 2009 Annual CPNI Compliance Certification, as required by section 64.0009(e) of the Commission's rules.

Please let me know if you have any questions about this filing.

Sincerely,

Clint Warta  
President

Cc: Best Copy and Printing, Inc. (BCPI), [fcc@bcpiweb.com](mailto:fcc@bcpiweb.com)

Annual 47 C.F.R. § 64.2009(e) CPNI Certification

EB Docket 06-36

Annual 64.2009(e) CPNI Certification for 2009

Date filed: February 25, 2010

Name of company covered by this certification: Silver Star Telecom, LLC

Form 499 Filer ID: 0007093156

Name of signatory: Clint Warta

Title of signatory: President


I, Clint Warta, certify that I am an officer of the company named above, and acting as an agent of the company, that I have personal knowledge that the company has established operating procedures that are adequate to ensure compliance with the Commission's CPNI rules. *See* 47 C.F.R. § 64.2001 *et seq.*

Attached to this certification is an accompanying statement explaining how the company's procedures ensure that the company is in compliance with the requirements (including those mandating the adoption of CPNI procedures, training, recordkeeping, and supervisory review) set forth in section 64.2001 *et seq.* of the Commission's rules.

The company has not taken any actions against data brokers in the past year.

The company has not received any customer complaints in the past year concerning the unauthorized release of CPNI.

The company represents and warrants that the above certification is consistent with 47 C.F.R. § 1.17 which requires truthful and accurate statements to the Commission. The company also acknowledges that false statements and misrepresentations to the Commission are punishable under Title 18 of the U.S. Code and may subject it to enforcement action.

Signed 

CLINT WARTA  
President  
Silver Star Telecom, LLC

## **ATTACHMENT TO 2009 CPNI COMPLIANCE CERTIFICATE**

### Statement of Silver Star Telecom, LLC's Operating Procedures

1. As a reseller of, primarily, private-line data services to other carriers, Silver Star Telecom is not in a position to obtain CPNI of end user customers.
2. Silver Star Telecom does not use CPNI for sales and marketing purposes nor for outbound marketing.
3. It is the policy of Silver Star Telecom not to use, disclose or permit access to CPNI without prior customer notification for any purpose other than the following: to provide customers with the purchased services; billing and collection for purchased services; to customize purchased services; to perform maintenance and diagnostics; to provide technical support; to install hardware and software upgrades; to prevent fraud; to respond to lawful service of process; to protect against unlawful use of our network; and to protect other network users.
4. Prior to any solicitation for customer approval, the Company will provide notification to the customer of the customer's right to restrict use of, disclosure of, and access to that customer's CPNI in accordance with 47 CFR 64.2008. The Company's policy is to maintain records of customer approval for use of CPNI, as well as notices required by the FCC's regulations, for a minimum of one year, in a readily-available location that can be consulted on an as-needed basis so that the status of a customer's CPNI approval can be clearly established prior to the use of CPNI.
5. Silver Star Telecom has only one employee, who is not authorized to use CPNI for any purpose without my approval. All Silver Star Telecom customers are served by a dedicated account representative – either myself or my employee – and have received a contract and/or service contract notification specifically addressing protection of CPNI.
6. The Company's policy is to maintain records of a CPNI breach for a minimum of two years. These records will include a description of the steps the Company took to prevent the breach, how the breach occurred, the impact of the breach and proof of notification to law enforcement and the customer, if applicable.
7. Silver Star Telecom does not share CPNI with any third parties for any purposes other than providing requested services to the Company's customers or in response to a valid subpoena. The Company enters into confidentiality agreements, as necessary, with any joint venture partners or independent contractors to whom it discloses or provides access to CPNI.